**EXPORT**

**Phytosanitary certificate**

Do I require a phytosanitary certificate to export agricultural products?

A Phytosanitary Certificate is issued by an appointed plant health inspection agency after certifying that a consignment of plant material is free from harmful pests and plant diseases. The agency responsible for phytosanitary inspections in Mauritius is the National Plant Protection Office (NPPO) of the Ministry of Agro-Industry and Food Security. As an exporter, you need to obtain information on phytosanitary and other requirements of the importing country to ensure that your products are not rejected for non-compliance.

**Sales contract**

What happens if I am unable to send the goods within the time period agreed with the buyer?

The implications of this will depend on what is contained in the sales contract between you and your buyer. The sales contract will set out the rights and obligations of the buyer and seller in different circumstances. You can get in touch with your buyer who may agree to a new delivery date.

**Container conveyance**

Do I have to send my product in a container? What if my goods do not make up a full container?

You do not have to send a full container load. You can send your goods as loose cargo through a consolidator. As the name suggests, consolidators stuff different consignments in the same container for shipping. On reaching its destination, the container is de-stuffed and the different consignments released to the different owners.

**Courier services**

I need to send an urgent package outside Mauritius and would like to use an express operator. How can I get in touch with a company offering such services?

There are various international express courier companies registered and operating in Mauritius. The Courier Services of Mauritius can provide a list of their members. The following are some of the courier services: DHL (Mauritius) Ltd, Midex International Express, IOL Express, TNT International, Fedex Express, etc.